



Government of West Bengal
Directorate of Micro, Small & Medium Enterprises
New Secretariat Buildings, (9th floor)
1, K.S. Roy Road, Kolkata – 700 001

NIT NO. D/07/2019

Date: 11 /01/2019

NOTICE INVITING TENDER

Name of the Activity: **West Bengal MSME Grievance Redressal App (Android and I-phone based)**

Directorate of Micro, Small and Medium Enterprises has been entrusted with selection of a suitable Govt./ semi-Govt./ Non-Govt. agency/ Organization/ Institution having wide experience in providing Hosting BOM (Application Server, DB Server, Data Back Up Server, SMS/https BOM).

Broad features/**Specifications** and the terms and conditions governing the proposed engagement would be:-

The Selected Bidder shall have to provide the service as per the following specifications and complete the entire activities within a span of 10 days from the date of issuing notification of award of contract.

West Bengal MSME Grievance Redressal App (Specification of Server & Others):

Sl.No.	Broad Specification	Particulars	Specifications
01.	HOSTING BOM	Application Server	Server Type: Dedicated Server CPU: Intel(R) Xeon(R) CPU E3-1245 v5 @ 3.50GHz No. of Processor Cores: 4 Memory: 2x 8 GB Disks: 2 x 500 GB Network connection: 1 Gbps Bandwidth (inter-server): 1 Gbps Bandwidth (Outgoing): 500 Mbps Bandwidth (Incoming): 1 Gbps OS: Windows Server® 2012 R2 Standard
02.		DB Server	Server Type: Dedicated Server CPU: Intel(R) Xeon(R) CPU E3-1245 v5 @ 3.50GHz No. of Processor Cores: 4 Memory: 2x 8 GB Disks: 2 x 500 GB Network connection: 1 Gbps Bandwidth (inter-server): 1 Gbps Bandwidth (Outgoing): 500 Mbps Bandwidth (Incoming): 1 Gbps OS: Windows Server® 2012 R2 Standard
03.		Data Back Up Server	Server Type: VPS OS: Windows Server® 2012 R2 Standard

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04.	SMS/https BOM	Services	a. Cloud Application & Hosting Server Infrastructure as Service (eg. OVH/AWS/MS Azure/GCP etc.) b. Cloud Storage & Repository Service (for backup & recovery) c. Domain Name Registration Service d. OTP SMS Service (eg. MSG91, OTP SMS pack, min no 100000) e. SMTP Service (for Email Notification) f. Trusted SSL Certificate Signing Authority Service g. FCM Cloud Messaging Service h. Android Mobile App Publishing Service (from Google) i. iOS Mobile App Publishing Service (from Apple)
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Important Information:- (Date & Time Schedule)

Sl. No.	Particulars	Date & Time
1.	Date of issue / publish /upload of NIT Documents (Publishing Date)	11.01.2019
2.	Opening Date of collection /download of Tender Documents	21.01.2019
3.	Last Date of submission of Quotation	22.01.2019, 1:00 p.m.
4.	Date of opening of Quotation	22.01.2019, 3:00 p.m.

Annexure-I

Format for submitting financial BID

1. Name of the Enterprise (Bidder) :
2. Address of the Enterprise :
3. Phone No: :
4. Mobile No :
5. Website & e-mail address :
6. No. of key personnel (Technical) in the organization :
7. Experience of similar work :
(enclose documentary evidence)
8. Bid amount for the entire work (Incl. Tax) : Rs.

Declaration: I have gone through the Notice inviting Tender No. 11/01/2019 and clearly understood the nature of job. The information submitted in the format is true to the best of my knowledge.

Dated :

Signature of the Bidder
Seal

Enclosure:

- i. Trade License
- ii. Up to date IT returns
- iii. Professional Tax Certificate with copy of Pan Card.
- iv. Up to date VAT / GST Tax return
- v. GST certificate.
- vi. PAN


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