Government of West Bengal  
Directorate of Micro, Small & Medium Enterprises  
New Secretariat Buildings, (9th floor)  
1, K.S. Roy Road, Kolkata – 700 001

NIT NO. D/07/2019  
Date: 11/01/2019

NOTICE INVITING TENDER

Name of the Activity: West Bengal MSME Grievance Redressal App (Android and I-phone based)

**Directorate of Micro, Small and Medium Enterprises** has been entrusted with selection of a suitable Govt./semi-Govt./Non-Govt. agency/Organization/Institution having wide experience in providing Hosting BOM (Application Server, DB Server, Data Back Up Server, SMS/https BOM).

Broad features/Specifications and the terms and conditions governing the proposed engagement would be:-

The Selected Bidder shall have to provide the service as per the following specifications and complete the entire activities within a span of 10 days from the date of issuing notification of award of contract.

**West Bengal MSME Grievance Redressal App (Specification of Server & Others):**

<table>
<thead>
<tr>
<th>Sl.No.</th>
<th>Broad Specification</th>
<th>Particulars</th>
<th>Specifications</th>
</tr>
</thead>
</table>
| 01.    | HOSTING BOM         | Application Server | Server Type: Dedicated Server  
CPU: Intel(R) Xeon(R) CPU E3-1245 v5 @ 3.50GHz  
No. of Processor Cores: 4  
Memory: 2 x 8 GB  
Disks: 2 x 500 GB  
Network connection: 1 Gbps  
Bandwidth (inter-server): 1 Gbps  
Bandwidth (Outgoing): 500 Mbps  
Bandwidth (Incoming): 1 Gbps  
OS: Windows Server® 2012 R2 Standard |
| 02.    |                     | DB Server   | Server Type: Dedicated Server  
CPU: Intel(R) Xeon(R) CPU E3-1245 v5 @ 3.50GHz  
No. of Processor Cores: 4  
Memory: 2 x 8 GB  
Disks: 2 x 500 GB  
Network connection: 1 Gbps  
Bandwidth (inter-server): 1 Gbps  
Bandwidth (Outgoing): 500 Mbps  
Bandwidth (Incoming): 1 Gbps  
OS: Windows Server® 2012 R2 Standard |
| 03.    |                     | Data Back Up Server | Server Type: VPS  
OS: Windows Server® 2012 R2 Standard |
04. Services

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Particulars</th>
<th>Date &amp; Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Date of issue / publish / upload of NIT Documents (Publishing Date)</td>
<td>11.01.2019</td>
</tr>
<tr>
<td>2.</td>
<td>Opening Date of collection / download of Tender Documents</td>
<td>21.01.2019</td>
</tr>
<tr>
<td>3.</td>
<td>Last Date of submission of Quotation</td>
<td>22.01.2019, 1:00 p.m.</td>
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<tr>
<td>4.</td>
<td>Date of opening of Quotation</td>
<td>22.01.2019, 3:00 p.m.</td>
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</tbody>
</table>

Important Information:- (Date & Time Schedule)

Annexure-I

Format for submitting financial BID

1. Name of the Enterprise (Bidder) :
2. Address of the Enterprise :
3. Phone No. :
4. Mobile No :
5. Website & e-mail address :
6. No. of key personnel (Technical) in the organization :
7. Experience of similar work :
   (enclose documentary evidence)
8. Bid amount for the entire work (Incl. Tax) : Rs.

Declaration: I have gone through the Notice inviting Tender No. 11/01/2019 and clearly understood the nature of job. The information submitted in the format is true to the best of my knowledge.

Signature of the Bidder
Seal

Enclosure:

i. Trade License
ii. Up to date IT returns
iii. Professional Tax Certificate with copy of Pan Card.
iv. Up to date VAT / GST Tax return
v. GST certificate.
vi. PAN